

## General Maintenance (On Site)\*

**\$45.00**

One hour minimum (30min increments after 1st hr.)

## General Maintenance Plan (Remote Only)

Per Month

Yearly Cost

**39.99 / PC**

**\$479.88 (month to month)**

**19.99 / PC**

**\$239.88 (requires yearly contract)**

**29.99 / PC ( 2 PC ' S )**

**\$359.88 (requires yearly contract)**

**\* General PC Maintenance:**

Includes routine maintenance performed remotely to ensure proper operation of client(s) system(s). Maintenance will occur remotely and client must provide access to system overnight at least one time a week. All maintenance may not be done all at once, will be distributed over the course of the month. However, maintenance will be prioritized to ensure proper operation of client(s) system(s). The following is a list of minimal maintenance procedures that will be performed as outlined, but technician is not limited to these and may perform other remote maintenance procedures as needed at his discretion at no additional cost:

- Anti-Virus Software & Virus Definition Updates
- System Updates
- Disk Maintenance
- Monthly Defragmentation if needed
- Monthly Anti-Virus Full Computer Scan
- General Email Support

Maintenance will not include replacement of damaged part, hardware or any maintenance that may not be performed remotely. If a site visit is required, the rate will be \$45.00 per hour (billed at 30 min. increments) for work performed, however the client will not be charge for site visit or time for traveled only work performed & any parts needed. In order to provide routine maintenance a site visit may required to ensure proper operation and setup of client(s) system(s) at which time client will not be charged for this visit and will be notified to arrange visit.